



## Prime Therapeutics Welcomes Mississippi State and School Employees January 1, 2016

## Our stats

**13** health plan owners

**26** million lives

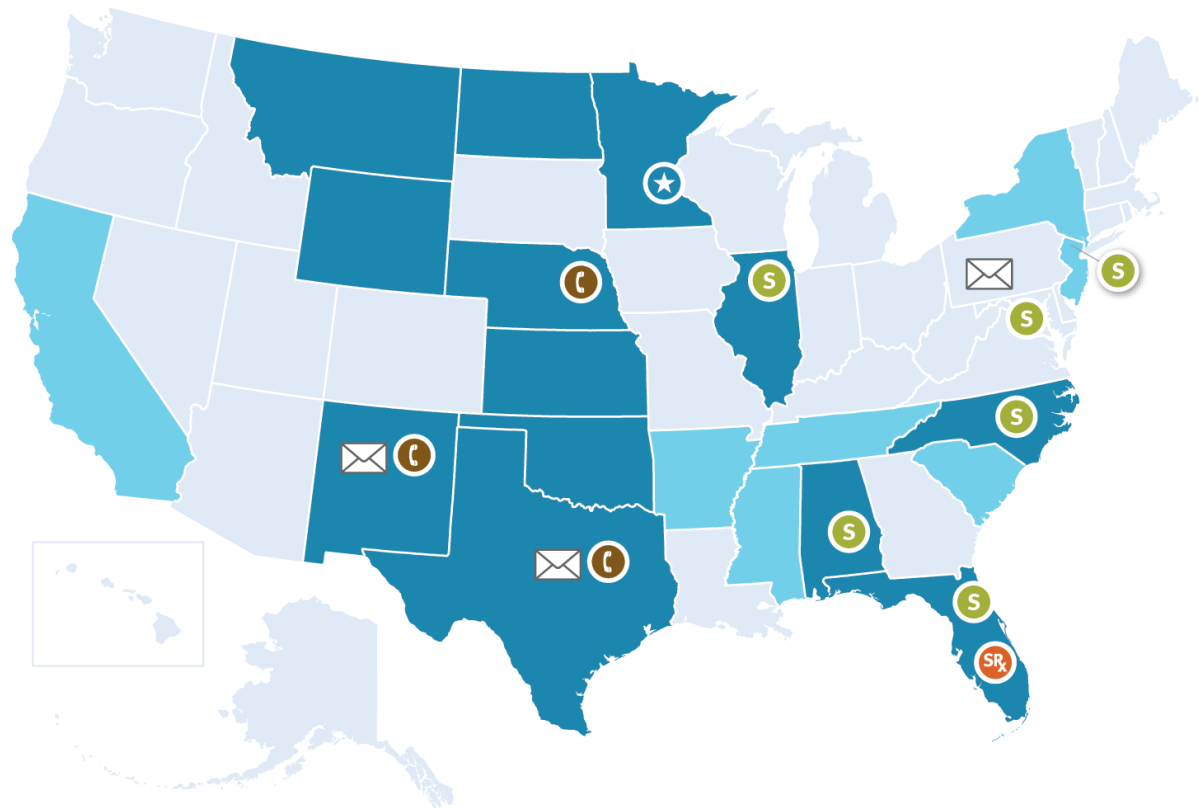
**\$15 billion**  
drug spend managed




**249 million**  
annual claim volume




**65,000+**  
retail pharmacies in network



**7.7 million**  
prescriptions shipped  
annually via PrimeMail

**3,500+** employees



 Prime owner client  
 Prime client  
 Servicing members

 Headquarters  
 Satellite office  
 Specialty pharmacy

 PrimeMail site  
 Contact center

Last updated 01/15

## Helping people get the medicine they need.

- ➔ Prime Therapeutics helps people get the medicine they need to feel better and live well.
- ➔ We manage coverage for medicine to health insurers, employers, seniors on Medicare and individuals.
- ➔ We process claims and deliver medicine to our members.
- ➔ We offer clinical services for people with complex medical conditions.
- ➔ Prime has a unique ownership structure that allows us to remain absolutely committed to the health of the members we serve.
- ➔ Our employees are devoted to providing the more than 26 million members we serve with the best possible customer service. We have a unique culture where employees truly want to help people.

### Success

We're one of the fastest growing companies in America.

## How do I get started?

- ➔ Beginning January 1<sup>st</sup> 2016, Prime Therapeutics (Prime) will manage your pharmacy drug benefit.
- ➔ Participants will be mailed 'Welcome Packets' with their ID cards.
- ➔ Prescriptions will be transferred to PrimeMail. PrimeMail is your home delivery pharmacy service.
- ➔ Prime Specialty Pharmacy professionals are available to enroll participants.
- ➔ Customer service is available 24/7 to answer your questions and help you get set up.
- ➔ Visit [myprime.com](http://myprime.com) on January 1<sup>st</sup> for more information.



## PrimeMail Home Delivery

- ➔ Ordering online is quick and easy, and medicine is always delivered in a plain package to ensure privacy.
- ➔ You can mail in your prescriptions or have your doctor send them electronically.
- ➔ We can send you refill alerts and reminders the way that you want.
- ➔ Speak with our pharmacy team 24/7.

### Your advantage

Positive customer experiences are extremely important to us!

## Prime Specialty Pharmacy

- ➔ Support is provided through a skilled care team. This team includes nurses, pharmacists and service professionals. They will help you get started and schedule your refills.
- ➔ Patient assistance programs are offered.
- ➔ Medication is packaged carefully for special handling and temperature control.
- ➔ We'll help you manage your health insurance for your specialty medications.

## Resources

- ➔ Prime can provide brochures and information sheets on:
  - ➔ MyPrime.com – Prime's website
  - ➔ PrimeMail and Prime Specialty
  - ➔ Generics, health conditions and utilization management
- ➔ Prime has several educational YouTube Videos
  - ➔ We are Prime Therapeutics <https://www.youtube.com/watch?v=sb-aJzDsp6Q>
  - ➔ Prime Specialty Pharmacy <https://www.youtube.com/watch?v=8sLuYPPFjz4>
  - ➔ PrimeMail <https://www.youtube.com/watch?v=OIBWSrWaoTg>
  - ➔ Utilization Management <https://www.youtube.com/watch?v=SDumSj3UYp0>

Go and Do What you Love!